

TaxMasters

Phone: (281) 205-0654
Fax: (713) 463-2936
www.txmstr.com

900 Town & Country Lane
Suite 400
Houston, Texas 77024

[DATE]

CANCELLATION AND REFUND NOTICE

You entered into a verbal agreement by telephone with TaxMasters for tax resolution services. You also received a written Engagement Agreement.

You may cancel your verbal agreement with TaxMasters for a full refund if you send written notice to TaxMasters within ten days from the date of this Notice.

Be aware that TaxMasters may not work on your matter during your ten-day cancellation period described below unless you sign and return the written Engagement Agreement prior to the expiration of your verbal agreement cancellation period.

If you choose to cancel your verbal agreement after ten days but before eighteen months of the date you engaged TaxMasters by telephone, TaxMasters will refund all the lesser of (1) all fees paid by you less the fees for services performed by TaxMasters prior to cancellation and a \$350 administrative fee, or (2) all fees paid by you less a cancellation fee in the amount of twenty-five percent of the total price of the agreement.

If you sign and return your written Engagement Agreement, you waive your verbal agreement cancellation rights in this Notice and accept the cancellation and refund terms and conditions in the written Engagement Agreement.

You may sign and send your written Engagement Agreement or you may send your written cancellation notice to TaxMasters as follows:

FAX: (713) 463-2936

EMAIL: cancellations@txmstr.com

MAIL:

TaxMasters
ATTN: Quality Assurance
900 Town & Country Lane, Suite 400
Houston, Texas 77024